

CYNGOR SIR POWYS COUNTY COUNCIL

**County Council
25th January 2018**

REPORT AUTHOR: County Councillor Phyl Davies, Portfolio Holder for Property & Waste and County Councillor Jonathan Wilkinson, Portfolio Holder for Housing and Countryside Services

SUBJECT: Question from County Councillor Roger Williams

What assessment has the Cabinet made of (a) the financial and (b) the operational performance of The Heart of Wales Property Services Ltd?

Answer

The Heart of Wales Property Services Ltd is a company established in 2017, jointly owned by Powys County Council and Kier Ltd, which delivers responsive maintenance services to council homes, corporate properties (including schools) and building design services.

- a) It is too premature to make a full assessment of the financial position as HOWPS has only been trading since 3 July 2017 and we are not yet at Powys CC's year end. Finances are reported at the monthly Board meeting.
- b) There is a monthly Contract Management Forum which is attended by key officers from HOWPS and Powys CC in which HOWPS operational performance is measured against Key Performance Indicators and Operational Reports.
The Key Performance Indicators are also discussed in a monthly Board Meeting which is attended by the Board Members (4 from Kier and 4 from Powys County Council). Where issues are identified, these are raised and progress is tracked on a weekly basis.