

# ANNEX C



## Licensing Hearing Report

### New Premises Licence Application

#### River Wye Activity Centre, Glasbury.

#### Applicants: River Wye Activity Centre Limited.

This report is to assist the Panel as part of this Licensing Hearing for a New Premises Licence application submitted by River Wye Activity Centre Limited, for a Premises Licence, as required by the Licensing Act 2003, for the sale of Alcohol both on and off the premises from a Centre/Café located at the River Wye Activity Centre.

Attached to this report is a schedule of calls as received by the Police between 2019 and 2021 to this location. From reviewing this schedule, it can be seen that there have been twelve separate calls. The majority of calls relate to reported Anti Social Behaviour or COVID 19 Regulation Breaches. The schedule also includes a summary of the outcome of each of these calls.

Of these calls, the most serious call relates to an incident that occurred in the early hours of 26<sup>th</sup> July 2020.

#### DP-20200726-065 & Crime Complaint DPP/3121/26/07/2020/02/C.

At 3:49am on 26th July, a member of the public has contacted Police stating that a distressed male was in his garden who was claiming two males had just jumped out at him and followed him. Although he could no longer see the males, he appeared in genuine fear and stated he thought that one of the suspects may have been in possession of a knife or some form of a bladed weapon.

Based on the initial report made full firearms authority was put in place with Armed Response Officers together and unarmed Officers attending the scene. The victim, who in the opinion of the officers, was under the influence of alcohol, was found to be staying at The River Wye Activity Centre as part of a group. He was able to take the attending officers to the scene of where the two males had appeared, which was within the grounds of the River Wye Activity Centre. He could not give a good description of the two males, and could not be certain if he did see a knife or not. He also stated one of the males said 'Oh White Boy'. An extensive search was made of the area for these suspects but no suspects were located and no knife or similar weapon could be located.

The initial assessment and decision to grade this incident as a 'full firearms incident' was purely based on the reference within the initial call of possible suspects being armed with some sort knife or other bladed weapon. Which is a standard operational response to such calls.

In my role as the Police Licensing Officer on receipt of this application, I considered this incident, the other reported incidents and other related matters as to whether the Police would object to the application as submitted. The conclusion was that there were no grounds to warrant such an objection. My decision was made having considered the limited hours that Licensable activities were being applied for. As well as the steps that the applicant had included in their application to ensure that, the four key licensing objectives would be met at the premises that was to be licensed.

What perhaps is of concern and worthy of attention by the applicant is that adequate steps are taken to 'police' the caravan site/campsite itself. In particular, steps and rules should be clearly identified to ensure that issues of Anti-Social Behaviour will not be tolerated site from those who stay and use the site.

Ref	Source	Date	Time	Call Type	Summary of Complaint	Comments
1	<a href="#">DP-20190625-406</a>	25/06/2019	2239	ASB	Report of a festival at the centre with approximately 300 people in attendance, music playing and foul language being shouted. Caller concerned for the welfare of the elderly people living nearby	Council were aware of the event. No noise ongoing on Police attendance at the centre.
2	<a href="#">DP-20190809-260</a>	09/07/2019	1651	ASB	Complaint of young girls constantly screaming. Caller stated that this was occurring most days.	Site Manager was spoken to by Police. They stated that the campsite was being used until Friday of that week and there was currently 215 students on site. The site manager agreed to move tents that were situated near houses. The students were given a curfew to keep quiet from 2145 hours.
3	<a href="#">DP-20190710-075</a>	10/07/2019	0946	Concern for Safety	999 call reporting that a male who was on summer programme at the centre was being removed because of having drugs in their possession and because of "his attitude". Caller stated that there were 200 people they needed to keep safe in the meantime so they required the male to be under control. The male was also being verbally abusive towards others.	The male in question had allegedly smoked cannabis but was not found in possession of any commodity. The caller was later spoken to and stated that there were no assaults/offences but they were worried the behaviour of the male would escalate.
4	<a href="#">DPP/6006/16/07/2019/02/C</a>	16/07/2019	0800	Drug Possession	16 year old male staying at the centre was found in possession of 9 joints of herbal cannabis.	

5	<a href="#">DP-20200528-192</a>	28/05/2020	1442	ASB COVID-19 Related	Report of a group of people in kayaks near Hay Bridge going upstream, which the caller believed was in breach of COVID-19 guidelines.	The CEO at Canoe Wales was spoken to by Police. They stated that commercial paddle board activities in Wales should not be operating in line with the Welsh COVID-19 Wales Government Guidelines. The owner of Ultimate Canoe was advised not to operate commercially and if they did they would be in breach of regulations and reported accordingly.
6	<a href="#">DP-20200530-472</a>	30/05/2020	2205	ASB COVID-19 Related	Caller was concerned regarding the volume of people gathering at the River Wye by the bridge in Glasbury, Bins overflowing with rubbish, alcohol and DIY barbecues. Caller also complained of speeding vehicles and dangerous driving in the area.	The incident location is documented on STORM as the River Wye Activity Centre, however the location within the STORM report refers to Glasbury River.
7	<a href="#">DP-20200719-106</a>	19/07/2020	1009	ASB COVID-19 Related	Report received that the activity centre was advertising camping and canoeing on Facebook. Also there were people on the camp site.	
8	<a href="#">DP-20200719-307</a>	19/07/2020	1819	ASB COVID-19 Related	Caller reported that they had witnessed a group of at least 22 people being put on the River Wye at Glasbury-on-Wye by Ultimate Activities from the Wye Valley Canoe Centre at Glasbury House. Caller stated that there was far more than 2 households and no social distancing. Caller was concerned that the activity centre was advertising camping and had groups of campers on site. Caller stated "All of them don't seem to care about COVID-19 or how they are bringing and actively promoting the spread of it in our locality".	Owner of activity centre was spoken to by Police. The owner stated that they had liaised with Trading Standards with regards to re-opening. They had organised toilet and shower facilities to be allocated to each pitch and Trading Standards were happy with this.

9	<a href="#">DP-20200726-065</a>	26/07/2020	0349	Affray	Victim states that whilst walking, two unknown males jumped out from the bushes and followed the victim brandishing what they believe to be a knife causing the victim to fear for their safety. The incident is said to have taken place within the grounds of the River Wye Activity Centre.	No suspects identified. Both armed and unarmed officers were deployed to the incident.
10	<a href="#">DP-20200802-092</a>	02/08/2020	0925	Road Related Offence	Report received that Ultimate Activities were advertising for a driver to help out with driving customers. Caller was Report that Ultimate Activities have advertised for a driver to help out with driving customers. Caller concerned that the drivers have not got the relevant details and qualifications to drive the vehicle. Concerned that the company are not operating their vehicles or drivers according to the law e.g. tachograph, MOT and performing to business guidelines.	Caller advised to contact VOSA.
11	<a href="#">DP-20200814-189</a>	14/08/2020	1241		Staff member had been checking the campsite when they were bitten by a dog to the right thigh.	

12	DP-20200815-355	15/08/2020	1826	ASB	<p>Complaint that fire pits had been set up which was causing the smoke to go on to the road. Caller also stated that the previous night there was a strong smell of cannabis. Caller was also concerned that a restaurant and pizza place had been opened up and were selling alcohol without a licence.</p>	<p>Police attended and some campers had fire pits and barbecues going. The smoke was not causing a visibility problem. The owners were spoken to who stated that they were in contact with Trading Standards and everything was approved. They could have campers up to 56 days. The alcohol situation was that due to pubs being closed and campers could not find food, the owners bought a pizza oven and were giving a bottle of beer away with the food as a meal deal. They were not selling alcohol separately. The owner had put in for a licence and had taken the necessary steps to stay within the legal boundaries of licensing.</p> <p>*** there are properties in the locality of the centre that contain a few individuals known for drug use so any smell of cannabis could be emanating from there ***</p>
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