
PRESS RELEASE
BY
CARE INSPECTORATE WALES

TITLE **Performance evaluation inspection of Powys County Council social services**

DATE **EMBARGOED 29TH October 2020 12:00**

The inspection carried out by Care Inspectorate Wales (CIW) from 14 to 18 September, explored how Powys County Council social services continue to help and support adults and children, with a focus on safety and well-being.

This inspection considered how Powys County Council social services ensure the safety of services, the safety and well-being of people who work in services, and the safety and well-being of people who use or may need to use services.

The letter issued to the local authority highlights the key findings and priorities for improvements identified during the inspection.

Overview

People – voice and control: CIW identified that people in Powys can be assured the local authority is committed to enabling people to have their voices heard and ensuring they receive the care and support they need. Work is required to support continued improvement and embed good practice across all service areas.

Prevention: The inspectorate found that there is improved communication between local authority officers and council members with a joint focus on prevention, which will ensure communities and services become sustainable for the future.

Well-being: The inspectorate found that senior managers and lead members have introduced a new culture of expectation and standards in social care in Powys. The local authority is aware of the challenges this presents and is working hard with all stakeholders to support the safety and well-being of people who work in services, and the safety and well-being of people who use or may need to use services.

Partnerships, integration and co-production: The local authority must continue to progress and reflect on the importance of effective leadership and governance in ensuring it succeeds in delivering upon its statutory responsibilities and functions.

Next steps

CIW has drawn the local authority's attention to findings and areas for improvement. CIW will monitor progress through its on-going performance evaluation activity with Powys County Council.

ENDS

Notes to the editor

Key findings are in line with principles of the Social Services and Well-being (Wales) Act 2014, which has been in force for almost three years.

The Act imposes duties on local authorities, health boards and Welsh Ministers that require them to work to promote the well-being of those who need care and support, or carers who need support.

The principles of the Social Services and Well-being (Wales) Act 2014 act are:

- Support for people who have care and support needs to achieve **well-being**.
- **People** are at the heart of the new system by giving them an equal say in the support they receive.
- **Partnership and co-operation** drives service delivery.
- Services will promote the **prevention** of escalating need and the right help is available at the right time.

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