

Bwrdd Partneriaeth  
Ranbarthol Powys  
Iechyd a Gofal  
Cymdeithasol



Powys Regional  
Partnership Board  
Health and  
Social Care

## Powys Regional Partnership Board Summary Sheet

Overview	
<b>Subject</b>	Community Support & Response Group (Social Value Forum)
<b>Prepared by</b>	Carl Cooper
<b>Date of Meeting</b>	27 <sup>th</sup> July 2020
Governance	
<b>Approved and Presented by</b>	Carl Cooper / Carol Shillabeer
<b>Other Committees and meetings considered at</b>	Partnership Leads Cross Cutting & Resource Overview Group (CCROG)
Summary	

In order to support and coordinate the explosion in voluntary activity due to the COVID19 pandemic, the RPB established the Community Sector Emergency Response Team (CSERT), led by PAVO

This team has established 13 community support networks based on the community connector localities and led by the community connector service. In addition to coordinating the voluntary action in each of these areas, the networks have connected with 120 new COVID10 voluntary initiatives across the county.

The community connector service has seen a huge increase (720%) in referrals to its service, and has played a key role in supporting shielded and other vulnerable people.

The Powys Befriending Service has recruited many more volunteers and is supporting 100s of clients via remote befriending, thereby combatting loneliness & social isolation.

The team established processes to register, recruit and place Health and Care volunteers in statutory service settings, in partnership with PCC & PTHB. Over 400 volunteers have been recruited and a number placed with pharmacies, GP practices, PTHB & WAST. A number of these volunteers are being processed and training for placement within PCC settings.

The team has ensured that the voluntary sector has received essential information in order that it might operate effectively during the COVID19 period and beyond. It is also distributing over £225,000 of funding to the sector to resource organisations to support people.

In order to build on the significant achievements of CSERT, it is proposed that CSERT be reconfigured into a Community Support & Response Group (CSRG). ***The proposed Terms of Reference for a CSRG are appended to this summary paper.*** The CSRG would also fulfil the statutory requirement to establish and facilitate a Social Value Forum. The most significant advantage of operating in this way will be its central emphasis on grass-roots co-production.

The CSRG would report to and through the RPB's Workforce Futures Board. In doing so, it will significantly enable and boost the board's work in relation to the voluntary sector workforce.

**Recommendation:**

- **RPB Members consider and approve proposal to the establishing of a Community Support & Response Group**

<b>Approval / Ratification</b>	<b>x</b>	<b>Decision</b>	<b>x</b>	<b>Information</b>	
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**The paper is aligned to the delivery of the following strategic objective(s) and requirements in the SSWB Act**

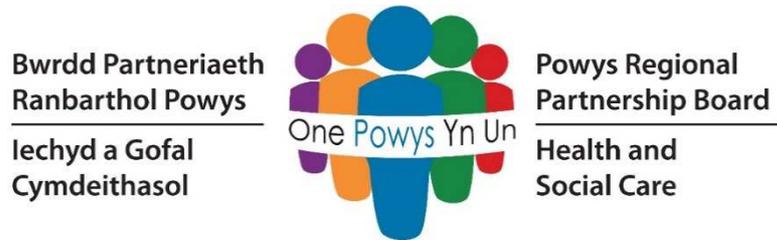
<p><b>Social Services &amp; Wellbeing Act</b></p>	<p><b>Voice and control</b> – CSRG will put the individual and their needs at the centre of their care and giving them a voice in, and control over reaching the outcomes that help them achieve well-being.</p> <p><b>Prevention and early intervention</b> – CSRG will enable the RPB to increase preventative services within the community and minimise the escalation of critical need.</p> <p><b>Well-being</b> – CSRG will support people to achieve what matters to them.</p> <p><b>Co-production</b> – CSRG will work with people, groups, organisations &amp; businesses at grass-roots level to encourage and support individuals to become more involved in the design and delivery of services.</p>
<p><b>Health and Care Strategic Objectives</b></p>	<p><b>Well Being</b> – The CSRG will work closely with people and community groups to deliver what matters to people in relation to their wellbeing.</p> <p><b>Early Help &amp; Support</b> – The CSRG will seek to help and support people at the earliest possible opportunity, thereby preventing recourse to higher tier interventions.</p> <p><b>Joined-up Care</b> – The CSRG will enable close cooperation between people and agencies of all sectors, putting into practice principles of co-production and integration.</p> <p><b>Digital First</b> – The CSRG will operate, in part, digitally and will support people and organisations to maximise the benefits of digital technology.</p> <p><b>Workforce Futures</b> – The CSRG will be a significant vehicle through which the voluntary sector can play its part in delivering the Workforce Futures Strategic Framework.</p> <p><b>Transforming in Partnership</b> – Building on the work of CSERT, the CSRG will further develop ways in which the voluntary sector, volunteers and private sector will operate as an integrated element within the public service workforce.</p>

### High Level RISKS associated with proposal

- |                  |  |
|------------------|--|
| <p><b>1.</b></p> | <p>The networks are led by the ICF funded community connector service. This funding is not agreed beyond March 31<sup>st</sup> 2021.</p> |
| <p><b>2.</b></p> | <p>PAVO's capacity to manage and administer the system may be stretched beyond current resource limits.</p>                              |

### Next Steps

- Pending agreement, establishment of group and updates to be provided to RPB in line with Terms of Reference



## **Community Support & Response Group** **(Social Value Forum)**

### **Terms of Reference**

#### **PURPOSE**

The purpose of the Community Support & response Group (CSRG) is to build upon the support and coordination of third sector activity during the COVID-19 pandemic led via the Community Sector Emergency Response Team (C-SERT). In partnership with all sectors and agencies, it will galvanise and harness the contribution of the voluntary sector across Powys in order to deliver what matters to people, improve the independence of individuals and reduce the demands of statutory health and care services.

The CSRG will fulfil the remit of the Social Value Forum in Powys, and will be fully aligned to the outcomes articulated in the Workforce Futures Strategic Framework.

#### **STRUCTURE**

The CSRG will operate on a fundamental principle of subsidiarity. Its primary aim will be to nurture and enable voluntary action at local level in communities across Powys.

It will operate primarily via the 13 local support networks led by the Community Connector Service. These networks will bring together people, organisations, groups and initiatives within the 13 localities in order to:

- coordinate action
- maximise potential
- realise effectiveness
- enable efficiency
- collect, collate & analyse data & information
- pursue opportunities.

The CSRG will be supported by a coordinating group that will facilitate the sharing of learning, information and best practice across the local support networks.

#### **REPORTING AND ACCOUNTABILITY**

The CSRG will report on progress to the RPB on a regular basis including raising any areas of success to celebrate or escalating any issues of risk or concern.

The CSRG will address agreed RPB priorities in a planned and systematic manner.

The CSRG will be clearly aligned to the Workforce Futures Programme Board and provide regular updates against outcomes related to the voluntary sector, as articulated in the Workforce Futures Strategic Framework.

The Chair of the CSRG will have clear responsibility & accountability for driving forward the outcomes within the agreed parameters of work.

The Chair will prepare a bi-annual report in September and February of every year (to feed into the RPB Annual Report). These reports will demonstrate progress against identified RPB priorities and cross cutting themes.

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Additional reports will be required throughout the year as the RPB focuses on key themes of work.

Whilst the CSRG will address priorities determined by people and groups at local level, the Chair will ensure alignment to and consistency with the agreed areas of work of the RPB.

The RPB will receive at least one report per year on the cross cutting developments/themes of the Board

## **SECRETARIAT**

The CSRG will have a designated Senior Lead Officer to support the Chair in leading the group and providing efficient administration of the group both in and between meetings.

Meetings will be minuted with clear action logs.

## **FREQUENCY OF MEETINGS**

The local support networks will determine the regularity and frequency of their meetings. The CSRG coordinating group will meet at least twice a year and may establish further sub groups for expediency. The Chair is ultimately responsible for progress and reporting.

## **MEMBERSHIP**

The local support networks will be open to any individual, group or organisation operating within each locality.

The CSRG Coordinating Group will consist of

- a nominee from each of the 13 local support networks
- PAVO
- PCC
- PTHB
- RPB citizen rep
- RPB carers' rep

The CSRG Co-ordination Group will be chaired by PAVO CEO in his/her capacity as RPB third sector representative and RPB lead for the Social Value Forum.

## **QUORUM**

Meetings of the CSRG Coordination Group will be quorate if there is attendance from at least 50% of networks and representatives of the three key RPB partners, Local Authority, Powys Teaching Health Board and PAVO.

It will be a matter for the Chair to determine whether there are sufficient members either present or able to attend to undertake the necessary business of the Coordination Group.

## **CO-PRODUCTION**

In line with the requirements outlined in Part 2 of the SS&WB Act the TSRG will seek to ensure that all work undertaken will be co-produced which means that practitioners and people work together as equal partners to plan and deliver care and support.

The Act states that *'the principles and practices of co-production are intended to build the local core economy of people exchanging their skills, interests and time. They will help to shift the emphasis towards support which is created through the shared interests and common commitment of people with an investment in it'*.

The CSRG will facilitate balanced involvement from the public, voluntary and private sector.

## **ENGAGEMENT**

Final

The CSRG will use a variety of methods, principally via the local support networks, to ensure that the voice of key stakeholders informs the way the TSRG executes and monitors its work.

**REVIEW**

These Terms of Reference shall be reviewed annually by the TSRG.

Version Ref	Status	Date	Author/Owner
<i>0.1</i>	<i>Draft</i>	<i>26/06/20</i>	<i>Carl Cooper</i>
<i>0.2</i>	<i>Draft</i>	<i>15.07.20</i>	<i>Carl Cooper</i>