

1. Top 20 Performance Indicators (PIs)

Service Lead	Measure	Issue	Remedial Action	By When And Officer Responsible
Housing & Community Development	Number of additional affordable housing units delivered per 10,000 households	<p>Target for 18/19 was 18.5 units per 10,000 households.</p> <p>Units delivered were 13.5 per 10,000 households.</p> <p>The 18/19 target was set on the assumption that 13 additional Council dwellings would be acquired and that 97 Registered Social Landlord /Housing Association properties would be completed by 31st March 2019, as laid out in the Programme Delivery Plan.</p>	<p>The Council achieved its target of acquiring 13 Council dwellings.</p> <p>By 31st March only 67 Registered Social Landlord /Housing Association properties were completed (note target was for 97 units).</p> <p>The additional Registered Social Landlord /Housing Association properties will be delivered in 19/20. As these are not developments under the control of the council we are unable to provide any certainty over exact completion dates. Further updates will be provided at the end of Q1 19/20.</p>	Nina Davies March 2020
Children's Services	Percentage of CP statutory visits carried out within timescale	<p>Performance in relation to Child Protection statutory visits has declined. This is due to a number of contributing factors which include agency staff turnover, staff vacancies, staff sickness. All children who are registered on the child protection register are visited by their allocated social worker however some visits fall outside of the 10day period. The visits overdue are by days rather than weeks.</p>	<p>The implementation of the Children's Restructure and a move to specialist teams to work with children who are registered on the Child Protection Register will improve performance in relation to statutory visits.</p>	Jan Coles

2. Corporate Improvement Plan 2018-2023 (CIP)

CIP Priority:	CIP Activities/Measures	Issue	Remedial Action	By When And Officer Responsible
Service Lead				
Economy	CIP ACTIVITIES			
Property, Planning & Public Protection	By 2020 we will investigate the possibilities for using council owned farms for innovation, education, forestation or social care	No BRAG or Update Provided for this activity.	No remedial action supplied	Gwilym Davies
CIP Priority:	CIP Activities/Measures	Issue	Remedial Action	By When And Officer Responsible
Service Lead				
Health & Care	CIP Measures			
Children's Services	A safe reduction in the number of children living away from their families, especially in placements outside the county from 204 (in Feb 2018) to 180 by 2018/19	The numbers of children entering care are increasing, in common with the National picture with Children's Services across Wales. Bringing a child into our care should be a last resort after all other options have been explored.	The refocussing of resources on early help work will ensure we provide assistance to families at the time that is right for them, in order to prevent escalation to statutory services. The development of Edge of Care service provision as part of the new structure will not only work to prevent the need for children coming into care but will also work to return children home safely as quickly and as possible.	Jan Coles
Children's Services	An increase in the percentage of child protection statutory visits carried out within timescale from 53% (in Feb 2018) to 95% by 2018/19 (This is also a Top 20 measure and has also been included above)	See 1. Top 20 Performance Indicators (PIs) above	See 1. Top 20 Performance Indicators (PIs) above	Jan Coles
Children's Services	Increased percentage of placements accommodated with in-house foster carers not including placements with	There is not enough capacity within in-house foster care provision to accommodate all of the children who are	A fostering campaign to attract in-house foster carers have been relaunched in April 2019 in order	Jan Coles

	friends or relatives from 47.5% (in Feb 2018)	looked after. The number of looked after children has risen significantly in the past 12 months.	to increase the number of in-house foster carers and placements.	
Children's Services	Reduction in out of county placements (this was 70 in Feb 2018)	Please see the Activity / Measure above	Please see the Activity / Measure above	Jan Coles
Children's Services	Percentage of initial health assessments completed within 20 days from 67% to 100% by 2018/19	Of the 23 assessments 13% were not completed within timescale due to the placement notification being received outside statutory timescales. 35% of health assessments were delayed because consent had not been received. One assessment was not completed within timescale because the young person did not attend and one was delayed because the young person initially refused. These have now been completed. 2 health assessments are outstanding due to the delay in consent being received.	We will discuss this with our colleagues in Powys Teaching Health Board in order to improve performance with a focus on consent issues.	Jan Coles
Children's Services	Percentage of review health assessments completed within 6 months (under 5 years)/ 12 months (over 5 years) from 97% to 100% by 2018/19	Of the 64 assessments 23% were overdue -11% were for children placed out of county, 9% were due to appointment change requests by carers. One appointment was cancelled due to staff sickness and one assessment was initially refused by the young person and subsequently completed. There was a significant increase in the volume of Initial and Review Health Assessments in Q4.	We will discuss this with our colleagues in Powys Teaching Health Board in order to improve performance with a focus on consent issues.	Jan Coles
CIP Priority:	CIP Activities/Measures	Issue	Remedial Action	By When And Officer Responsible
Service Lead				
Learning & Skills	CIP ACTIVITIES			
Education	By 2020 we will ensure we have effective systems in place to improve the identification of vulnerable young people who are at risk of disengagement from education	Welsh Government has not yet made a decision to release the figures for the September 2018 (year 11 leavers), the Chief Statistician is currently considering this decision. If the data is released a caveat will be included explaining that the data is not directly comparable to last year. There has been a delay in developing changes to the process around year 11 leavers with Careers Wales due to staff illness.	Awaiting decision from Welsh Government as to release of 2018 data. Cross-border information sharing protocols being explored with English education institutions. For current year 11s: <ul style="list-style-type: none"> • Identification of most-at risk young people to be confirmed with Careers Wales and school-based Youth Intervention Service. • Detached Youth Work team aim to offer support over the summer term and holiday to those identified. 	Alec Clark
Learning & Skills	CIP MEASURES			
Education	Increase the percentage of Looked After pupils attaining Foundation Phase Indicator from 66.7% to 90% by 2025	For 2017-2018, at the end of the year there were 13 Looked After Children linked to Powys in Year 2 (end of the Foundation Phase). 7 Powys LAC were in out-of-county provisions, and we have no data on their achievements. There were 6 LAC in Powys schools, of whom 4 were Looked After to Powys, and 2 were Children of Other Local Authorities. Annual data – these measures are subject to large fluctuations in outcomes due to the relatively few individuals represented in each cohort. For Foundation figures the previous 2 years performance was 100% and 50% so the challenge is to achieve consistency with a small group of	The Schools Service will undertake to identify how data can be obtained on all Powys Children Looked After, including those not attending Powys schools. We will also seek to separate the data into sub-groups (Powys CLA educated in Powys provision, Powys CLA educated outside Powys provision, COLA educated in Powys provision). Given the small cohorts involved, fluctuations in headline collated figures year-on-year are to be expected, especially where individuals have Additional Learning Needs, and therefore	Alec Clark

		pupils with widely differing circumstances.	would not be expected to achieve the Foundation Phase Indicator. Opportunities to report on progress of learners as opposed to raw attainment data to be investigated.	
Education	Increase the percentage of Looked After pupils attaining the Core Subject Indicator at Key Stage 2 from 77.8% to 90% by 2025	<p>For 2017-2018, at the end of the year there were 17 Looked After Children linked to Powys in Year 6 (end of Key Stage 2). 4 Powys LAC were in out-of-county provisions, and we have no data on their achievements. There were 13 LAC in Powys schools, of whom 10 were Looked After to Powys, and 3 were Children of Other Local Authorities.</p> <p>For Key Stage 2 the baseline figure shows a considerable improvement on the previous 2 years performance whereas at Key Stage 3 there has been a steady decline in performance over the same period</p>	<p>The Schools Service will undertake to identify how data can be obtained on all Powys Children Looked After, including those not attending Powys schools. We will also seek to separate the data into sub-groups (Powys CLA educated in Powys provision, Powys CLA educated outside Powys provision, COLA educated in Powys provision).</p> <p>Given the small cohorts involved, fluctuations in headline collated figures year-on-year are to be expected, especially where individuals have Additional Learning Needs, and therefore would not be expected to achieve the Core Subject Indicator. Opportunities to report on progress of learners as opposed to raw attainment data to be investigated.</p>	Alec Clark
Education	The percentage of pupils at school action /school action + /statement attaining Level 2 at Key Stage 4 will increase from 30.9% in 2015/16 to 34% in 2025	<p>LS7/LS10 – this data will be drawn down from the school data. This information is not statutory and the schools are responsible for the pupils with ALN at School Action and School Action Plus. Pupils with a statement of educational need are the legal responsibility of the local authority and therefore we must monitor data on these pupils.</p> <p>However, moving into the next reporting cycle these measures are likely to be inappropriate. With the new ALN Code and legislation, Statements, School Action and School Action Plus will no longer exist. The Code is currently still only in a draft format but statements, School Action and School Action Plus will be replaced with IDPs in September 2020.</p>	The Schools are responsible for providing this data and in order that this measure can be improved, the school service will continue to work collaboratively with the school and external agencies.	Alec Clark
CIP Priority:	CIP Activities/Measures	Issue	Remedial Action	By When And Officer Responsible
Service Lead				
Residents & Communities CIP MEASURES				
Housing & Community Development	<ul style="list-style-type: none"> An increase in the percentage of residents that are satisfied with their local area as a place to live (90% in 2017) - National Survey for Wales data An increase by 10% in the engagement of residents to volunteer to support local community initiatives. The last record showed 38% of people volunteering on a formal and informal basis Development and implementation of up to two Community Hubs per year for the next five years 	No Q4 data given for these performance measures.	TBD	Nina Davies

3. Public Accountability Measures 2018-19 (PAMs)

Service Lead	Measure	Issue	Remedial Action	By When And Officer Responsible
Housing & Community Development	PAM/036 - Number of additional affordable housing units delivered per 10,000 households (This is also a Top 20 measure and has also been included above)	See 1. Top 20 Performance Indicators (PIs) above	See 1. Top 20 Performance Indicators (PIs) above	Nina Davies March 2020
Housing & Community Development	PAM/039 - Landlord Services: Percentage of rent lost due to properties being empty	Percentage of rent lost due to properties being empty for 18/19 was 3.79%. The Target for the year was 2.4%	Since February 2019, higher value void properties (works valued in excess of £7,000) have been managed directly by the Council's Housing Service rather than its regular void contractor, HoWPS. This action, undertaken as a contract 'step-in', was prompted by concerns that HoWPS were not able to reduce the back log of void works and so unable to achieve an acceptable standard of performance. A temporary Voids Co-ordinator has been recruited for six months to manage the 'step-in' process and improve overall void performance. This includes making sure that Initial Void Inspections are undertaken quickly. A target of 21 days is to be introduced from April 1 st 2019 for this element of the void process. The impact of these changes will not be felt until Q1 2019-2020.	Nina Davies Actions implemented Feb & March 2019