

Draft Powys Change Plan 2013-16.

Joint Chairs & Vice Chairs: Challenge and Feedback Tracker (22nd March 2013)

Ref	Page (V0.7)	Comment	Portfolio Holder	Response	Inc in PCP (Y/N)
		General			
G1	7	51% dissatisfied with planning – do we need to expand more on what we are doing or is there sufficient in Regeneration (section 5)?	Cllr Graham Brown	The feedback is not considered valid and no further action is required. This is because it is not clear the extent to which dissatisfaction is derived from planning decisions that go against individuals, as opposed to concerns about service delivery. There is an objective in the Powys Change Plan designed to achieve greater certainty for those involved in the planning system, which will be expected to help deliver the outcome of increasing satisfaction. There will, however, remain a proportion of people dissatisfied because of decisions that go against their wishes.	Y
G2	8	Our biggest youth issue is public toilets – have we looked into this?	Cllr Myfanwy Alexander	This is factual information from the Residents' Survey, however there will analysis work to better understand the issues that are being reported.	N
G3	General	Use of the Residents' Survey: <ul style="list-style-type: none"> • The statements are potentially misleading because they only compare the last 2 years. • Trends over the past 4 years show a small improvement but also show some large variances. • Show actuals/underlying numbers against percentage 	Cllr Gary Price		
G4	General	Generally, the document gives the perception that things are better than they really are. Regulators want us to be more balanced and objective in our evaluation.	Cabinet		
G5	General	Generally, section 5: " <i>what are we going to do, and why?</i> " – The 'why' is superfluous (often this is not answered or duplicates section 3 'why is this important/why does this matter?')	Programme Office		
G6	General	Future surveys should include more from businesses.	Cllr Gary Price		
G7	General	Future Residents' Survey should ask respondents whether they are a user of the service, and it would be beneficial to identify whether residents are served by PCC and BBNPA in terms of affordable housing, planning, and regeneration.	Cllr Gary Price		
G8	General	Consultation:- <ul style="list-style-type: none"> • Make sure we have enough consultation evidence (as 	Cllr Gary Price		

		<p>listed in section 4, p7 and reflected in section 4 for each programme).</p> <ul style="list-style-type: none"> • Utilise consultation feedback from other sources in addition to the Residents' Survey (RS) results (e.g. Planning survey sent to all applicants) • Is there too much emphasis on the RS? WAO have an expectation that our RS feeds into our PCP • Consistent and balanced use of RS (ie. need to highlight poor as well as good). • Should we show the RS results for past four years to show trends? 			
G9	9	Citizen's Panel - What is the response rate? Is this a significant sample?	Cllr Gary Price		
G10	General	Add an Appendix – listing all WAO audits and visit dates throughout the year.	Cllr David Jones		
G11	10-11	Reference the source of information when quoting regulators e.g. (WAO, Improvement Assessment letter, September 2012)	Programme Office		
Typos and Basic Wording					
T1	13	Typo – Older People's Strategy	Programme Office		Y
T2	17	S4 – BP2 – type – “from” rather than “form”	Programme Office		Y
T3	20	S4 – BP1 46% “said” - typo	Programme Office		Y
T4	30	S3 – BP7 – change “ICT” to technology and communications – simplify language	Programme Office		Y
Care and Wellbeing: Adult Social Care					
A1	12	<ul style="list-style-type: none"> • Need to highlight the budget deficit, how will this meet the MTFP in delivering the commitments, and mention CSSIW and WAO concerns and recommendations. 	Cllr Rosemarie Harris		
A2	12-15	<p>Reablement:</p> <ul style="list-style-type: none"> • We claim to have an equitable service when clearly we have not • We look to roll-out an intake model (when we have no consistent bronze model yet) with little or no cost benefit analysis undertaken on the current service. • Intake service rolled out by October 2013 would seem ambitious. • Is the 66% of reablement users requiring no ongoing care based on selective areas of the county? 	Cllr Rosemarie Harris		
A3	12-15	<p>Dementia:</p> <ul style="list-style-type: none"> • Is there an approved plan for Dementia? 	Cllr Rosemarie Harris		

		<ul style="list-style-type: none"> If one of the deliverables of this work is an implementation plan, can this be brought in front of scrutiny? 			
A4	12-15	<p>Shared Lives Scheme:</p> <ul style="list-style-type: none"> Allowances paid to carers range from £250pw to £450pw for full time support in a family setting. Can ASC actually finance an expanded service? 	Cllr Rosemarie Harris		
A5	13	BP2 – Remove “have developed Joint Locality Action Plans. These” bullet point as this is complete.	Cllr Rosemarie Harris		
A6	13	Direct Payments – needs an explanation as to what “direct payments” are.	Cllr Rosemarie Harris		
A7	13	S5 – Improve quality of services – needs additional comment in relation to “frees up care management time” e.g. for dealing with clients.	Cllr Rosemarie Harris		
A8	13	5 th bullet - do we need to say what the event told us?	Cllr Rosemarie Harris		
A9	14	BP1 – additional comment as to outcome– such as keeping people in their own homes or quicker release from hospital	Cllr Rosemarie Harris		
A10	14	BP3 – use “day centres” rather than “day services” to clarify language. Additional comment as to outcome e.g. less travelling for clients / greater flexibility.	Cllr Rosemarie Harris		
A11	14	BP4 – meals on wheels – additional comment on outcome – e.g. bring in use of frozen meals?	Cllr Rosemarie Harris		
A12	14	BP5 – delete “technology related” to simplify wording	Cllr Rosemarie Harris		
A13	14	BP6 – additional comment on outcome – e.g. to deliver more people specific services	Cllr Rosemarie Harris		
A14	14	BP7 – additional comment on outcome – e.g. better joined up services for the client.	Cllr Rosemarie Harris		
A15	14	BP8 – additional comment on outcome – examples of what will be provided.	Cllr Rosemarie Harris		
A16	14	BP11 - additional comment on outcome – where will the information gained be used.	Cllr Rosemarie Harris		
A17	14	BP12 – “alternative day support services” – provide examples – what does this mean	Cllr Rosemarie Harris		
A18	14	BP13 – Measures – is this a public outcome or an internal outcome. Should it be changed to an outcome where the public will want to know how we’re doing to achieve reduction in costs etc	Cllr Rosemarie Harris		

A19	14	5 th bullet - Do we know what the new Telecare / Telehealth service will be and how it will be funded?	Cllr Rosemarie Harris		
A20	14	8 th bullet - What is the benefit to the customer from an integrated model of health & social care in Builtth?	Cllr Rosemarie Harris		
A21	14	BP14 – proposed wording change: <i>Put in place a series of measures (e.g. Reablement, Shared Lives, day service review) aimed at reducing costs whilst and meeting the challenge of demographic changes and financial pressures.</i> These services may well result in improvements to service, but will not reduce costs.	Cllr Rosemarie Harris		
A22	15	S6 must have SMART outcomes, and information/measures contained in sections 5 and 6, should link with one another.	Cllr Rosemarie Harris		
A23	15	BP10 – Proposed change reablement service <i>which is equitable across the county</i> will be achieved by October 2013.	Cllr Rosemarie Harris		
A24	15	BP13 – The review of Meals on Wheels is already complete, <i>will the service be rolled out by September 2013?</i>	Cllr Rosemarie Harris		
A25		BP14-15 These two indicators above need to be measurable, and specific figures required.	Cllr Rosemarie Harris		
A26	15	Adult Social Care - How will we know we've succeeded? <ul style="list-style-type: none"> There are some ambitious statements in this section that may be beyond the service in its current form. Eg: "adult social care will be in balance at the end of March 2014"	Cllr Rosemarie Harris		
A27	15	S6 – BP2 – include examples of sorts of successful outcomes	Cllr Rosemarie Harris		
A28	15	BP5 – "for social care reasons" – explanation of what these reasons may be	Cllr Rosemarie Harris		
A29	15	BP7 – "electronic assistive technology" – monitors? – language needs simplifying	Cllr Rosemarie Harris		
A30	15	The plan appears heavily loaded to year 1. Do we need longer term targets as well?	Cllr Rosemarie Harris		
A31	15	Would a brief explanation of DTOC help?	Cllr Rosemarie Harris		
A32	15	Does the target for assistive technology line up with the work on Telecare / Telehealth?	Cllr Rosemarie Harris		
A33	15	BP9 – target of 120 – per year?	Cllr		

			Rosemarie Harris		
A34	15	Outline wherever possible, the actuals achieve last year, e.g. from XX to XX to ensure that there is a challenge: BP1 – Is this achievable? BP5 – target of 5.75 – <i>this is not a challenging target, currently 4.6</i> BP6 – target of no less than 80%. – <i>does this match current indicators?</i> BP8 – target of 19.5 – <i>specify whether this is maximum or minimum?</i> BP10 – Add in reablement service <i>which is equitable across the county</i> will be achieved by October 2013.	Cllr Rosemarie Harris		
Care and Wellbeing: Children and Family Services					
C1	17	S4 - BP4 - Joint Chairs challenge the validity of including this qualitative information. However, if you wish to retain, then balance it out with negative comments.	Cllr Melanie Davies		
Housing Transformation					
H1	19	Include bullet point about the implications/consequences of welfare reform / bedroom tax, e.g. lack of 1 / 2 bedroom properties for those affected by the bedroom tax.	Cllr Rosemarie Harris		
Learning and Community					
L1	23	Include reference to Estyn concerns in section 4: what you told us? (e.g. Following a critical review by Estyn.....)	Cllr Myfanwy Alexander	INSERT "Education Services for Children and Young People following by monitoring visit by Estyn in October 2012 are judged to be in need of significant improvement"	
L2	23	Explain how you will implement Estyn's recommendation in S5: what are we going to do.... - Make reference to the school deficits budgets/ financial control, and Schools Modernisation outcomes (and add measures in section 6) - Include inconsistency of achievement / school bandings in secondary schools to be included	Cllr Myfanwy Alexander	INSERT(as a last bullet point before leisure) Taking effective action to reduce school deficit budgets	
L3	24	Proposed wording change: Learner outcomes in Powys Schools will be <i>among the best in Wales</i> identified through end of key stage results, Welsh Government benchmarking quartiles and data sets. – <i>This measure needs to be more specific and SMART, e.g. are we aiming for top 10% or 25% in Wales?</i>	Cllr Myfanwy Alexander	CHANGE To Learner outcomes in Powys Schools will be <i>among the top 25% in Wales</i> identified through end of key stage results, Welsh Government benchmarking quartiles and all Wales core data sets with a higher percentage of school	
L4	24	S5 BP5: - Reword as it is not clear as to what this means to the	Cllr Myfanwy Alexander	CHANGE TO The number of schools or blocks with a condition assessment	

		public? - Do we need to list the individual school names? Is it better to refer to the 4 catchment areas (as this is what is referred to in the Level 1 Business Plan)		in need of improvement will be reduced from 157 in 2012-13 to 125 by 2015-16.	
L5	24	S5 BP6 – Is it necessary to list the individual school names? Would it be better to refer to the 4 catchment areas (as this is what is referred to in the Level 1 Business Plan)	Cllr Myfanwy Alexander		
L6	24	S5 suggested NEW bullet points: (These actions are taken from Level 1 priority areas [i.e. the 14 priorities], there is currently no reference to them anywhere in this section) - improve the quality of leadership and management at different levels in primary, secondary and special schools - Improve performance management processes so that they are robust and hold officers to account - Improve ICT infrastructure in schools and in the schools service and improve LA data collection and analysis systems	Cllr Myfanwy Alexander		
L7	24	BP9 – participation in cultural services. <i>what is the current figure and how much will this increase by?</i>	Cllr Myfanwy Alexander		
L8	24	Proposed 2 new measures:- - schools deficit budgets - schools modernisation outcomes	Cllr Myfanwy Alexander	INSERT • The number of schools with deficit budgets will reduce to 12 by 2015-16 • Reduce the number of school places maintained by the authority to 22,500 by 2015-16 and reduce the number of places in primary schools to 13% and in secondary to 16%.	
L9	24	Schools Modernisation: • How does the measure to “totally eliminate the number of schools that go into special measures” balance up with the “number of schools subject to Estyn special monitoring will be no more than 20%”?	Cllr Myfanwy Alexander	EXPLANATION Schools subject to Estyn monitoring is a significantly lesser category to schools requiring special measures or significant improvement. Aprox 30% of schools in Wales are subject to Estyn Monitoring	
L10	24	Is “adapting the Youth Service to meet the needs of young people” too vague?	Cllr Myfanwy Alexander	There is a Youth Strategy project in the change plan so this will deliver the changes to improve the service	Y
L11	24	S5 – Adapt the Youth Service – additional detail as to what is to be delivered.	Cllr Myfanwy Alexander		
L12	24	S6 Suggested new measure as referenced in the Level 1 Business Plan: “Through Asset Management the reduction of 1,350 pupil places overall”	Cllr Myfanwy Alexander		
L13	24	S6 BP4: suggested wording change as referenced in the	Cllr Myfanwy Alexander		

		Level 1 Business Plan: "Percentage in the percentage of schools/blocks with an overall condition assessed status of C or D will decrease. This will achieve £75,000 of annual revenue savings."			
L14	24	S6 BP6 – Change date to 2015-16 to reference the Level 1 Business Plan			
L15	24	Do we need baseline and target figures for "numbers participating in cultural services"?	Cllr Myfanwy Alexander		
L16	24	S6 – BP9 – include percentage figure.	Cllr Myfanwy Alexander		
		Regeneration			
R1	25	S3 - BP1 - Add <i>3 designated</i> local growth zones	Cllr Graham Brown	Newtown, Llandrindod Well and Brecon	Y
R2		S3 - BP4 - Amend a micro business is 'fewer than 10' employees	Cllr Graham Brown		
R3	25	S3 - BP7 - Should this read 35% of new housing needs? Not all housing needs.	Cllr Graham Brown	The feedback is considered valid and the Draft Powys Change Plan 2013-16 will be amended accordingly.	Y
R4	26	S4 - BP1 - Affordable housing is not addressed in section 5 or 6.	Cllr Graham Brown	The feedback is not considered valid and no further action is required, Page 26, last BP deals with this.	N
R5	26	S4 - BP2 - People who have moved to area feel Job opportunities are good (21%) – <i>Although this correlates with Residents' Survey, is this good?</i>	Cllr Graham Brown		
R6	26	S5: - There is no mention of the Regeneration Strategy; business support or tourism. - Regeneration should be across the whole county including the BBNPA, and we need to monitor delivery against their Local Development Plan.	Cllr Graham Brown		
R7	27	S6 - Add a measure to address the Brecon Regeneration Project.	Cllr Graham Brown		
R8	26	What do the community hubs do?	Cllr Graham Brown		
R9	27	S5, last BP - Add ' <i>We will revise and develop the relevant council policies.</i> Also make reference to BBNPA plan alongside LDP.	Cllr Graham Brown		
R10	27	S6 - Add two new measures:- - monitor the revision of council policies (above) - deliver revised LDP Delivery Agreement	Cllr Graham Brown		
	27	S6 - BP1: number of buildings will reduce <i>to what?</i> BP2: Spending will increase <i>to what?</i> BP4: Is not an outcome, proposal to remove from list. BP5: footfall will have increase – <i>to what? By how much?</i>	Cllr Graham Brown		

		BP6: Service run by local communities – <i>from X to X?</i> BP7: Affordable homes - <i>should this be 'by the end of 2014-15'. Is this achievable?</i> BP8: apprenticeship placements – <i>add 'in the public sector'</i> BP9: Jobs created/safeguarded – by when? <i>Remove symbols used as target and replace with words for clarity.</i>			
R11	27	BP3: Where does the 90% target for superfast broadband in Powys come from? - Can you set a date by when this will have increased <i>by?</i>	Cllr Graham Brown		
R12	27	Proposal to remove the second box in section 6, which states we will monitor trends.	Cllr Graham Brown		
Climate Change					
W1	28	S3 – BP3 – include detail of level of fines.	Cllr Barry Thomas		
W2	29	S5 – Proposed new measures for tracking telemetrics and reducing miles on fleet vehicles.	Cllr Barry Thomas		
W3	29	S5 – BP1 – include detail of possible fines.	Cllr Barry Thomas		
W4	29	S5 – BP5 – “Continue to encourage residents” – additional detail on how this is to be achieved	Cllr Barry Thomas		
W5	29	S5 – BP7 – Should we include Welshpool in the flood alleviation sites?	Cllr Barry Thomas		
W6	29	S5 – BP9 – Help residents become more energy efficient – additional detail on how this is to be achieved e.g. loans / grants	Cllr Barry Thomas		
W7	29	S5 – BP10 – Provide other examples of improvements to reduce CO ² and proposed wording change: <i>Make changes to reduce CO² emissions from the council buildings by a programme of improvements such as a bio mass boiler system at county hall.</i>	Cllr Barry Thomas		
W8	29	S6 - BP5 - Proposed wording change: <i>CO² emissions from buildings, street lighting and business mileage will be reduced.....</i>	Cllr Barry Thomas		
Council					
C1	30	S3 New BP, suggested wording: <i>Make support services focused on helping improve residents' experience of dealing with the council and improving front-line service delivery.</i>	Cllr Gareth Ratcliffe		
C2	31	S5 – BP3 – repeated in S5 - BP4 on page 32 – links with health and other partners	Cllr Gary Price		
C3	31	S5 - should we have more actions around workforce planning and appraisal systems?	Cllr Gareth Ratcliffe		
C4	31 / 32	S5 – wording in the bullet points needs simplification – there	Cllr Gary Price		

		are some points which are clearly customer focussed, others are too complicated e.g. BP2 – simplify processes to improve the service provided and reduce costs			
C5	32	S6 - BP2 – Needs clarity - explain that current target will be maintained with less resource	Cllr Gary Price		